Technical Note

Document Number: 601MMY2046
Title: **410, Port Replicator - 'Eject PC' and 'Suspend' problem - Windows 95**
Date: 01/15/96

Product Fields: 410 / Satellite Pro
Operating System

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Information:

Problem: The 410 Winutils causes a problem when using "EjectPC" or "Suspend" when docked & running Win95. The display will turn off and appear to be shutting down, but the Power LED remains ON; if ENTER is pressed the display turns back on and after a time-out period, an Undocking failed message will come up.

Solution: SPOWER.DRV was inadvertently put on the 410 winutils;

TEMPORARY WORKAROUNDS:
Delete SPOWER.DRV either from the registry or the \WINDOWS\SYSTEM directory.

#1: Deleting the file -
1) ShutDown
2) Restart to MS-DOS Mode
3) cd\WINDOWS\SYSTEM
4) DEL SPOWER.DRV
5) EXIT to restart Win95

#2: Delete entry from Registry
1) Select Run... from Start menu
2) Type Regedit and hit enter
3) Select Edit/Find
4) Enter SPOWER and hit enter
5) When it is found TSpower will be highlighted - hit Del then Yes
6) File/Exit the Registry
7) Start/ShutDown/Restart the computer