

FIELD SUPPORT BULLETIN

Number: FSB-94006

Date : 96-05-13

Subject: Length of Warranty Period

On November 1, 1993, Toshiba introduced a 3 year warranty for selected computer models. Any machine purchased prior to November 1, 1993, has a 1 year warranty.

On November 1, 1994, Toshiba upgraded the warranty for the T2400 series computers (from 1 year,) to 3 years. A T2400 series computer purchased prior to November 1, 1994 has a 1 year warranty.

All main batteries (including those used in machines with a 3 year warranty,) have a 1 year warranty.

Unless listed below, as having a 3 year warranty, computer peripherals have a 1 year warranty.

Machines with 1 year warranty

Satellite 100CS

T1000
T1000LE
T1000SE
T1000XE
T1100+
T1200
T1200XE
T1600
T1800
T1850
T1850C
T1900
T1900C
T1900S
T1910
T1910CS
T1950
T1950CS
T1950CT
T1960CS
T1960CT
T2000
T2000SX
T2000SXE
T2100
T2100CS
T2100CT
T2110
T2110CS

T2130CS
T2130CT
T2200SX
T2400CS (see text above)
T2400CT (see text above)
T3100
T3100E
T3100SX
T3200
T3200SX
T3200SXC
T3300SL
T4400 series
T5100
T5200
T6400 series
T8500

Machines with 3 year warranty

T100X
T200
T200CS
Satellite Pro 400CS
Satellite Pro 400CDT
Satellite Pro 410CS
Satellite Pro 410CDT
Port,g, 610CT
Tecra 700CS
Tecra 700CT
Tecra 720CDT
T2150CDS
T2150CDT
T2400CS (see text above)
T2400CT (see text above)
T2450CT
T3400
T3400CT
T3600CT
T4500
T4500C
T4600
T4600C
T4700CS
T4700CT
T4800CT
T4850CT
T4900CT
T6600C
Desk Station IV PA2700
Desk Station IV PA2701
Desk Station V PA2712
Desk Station V+ PA2710

For Further Information:

Contact Toshiba Canada Technical Support at 1-800-663-0378