

FIELD SUPPORT BULLETIN

Number: FSB-94002

Date : 94-07-08

Subject: Cleaning the BallPoint Mouse V2.0

If the pointer does not move smoothly on the screen or if the ball does not rotate freely, you may need to clean the ballpoint mouse.

Tools Required

1. Cotton swabs
2. Lint-free tissue, or cloth
3. Isopropyl alcohol

Cleaning Procedure

1. Turn the computer's power off and remove the BallPoint Mouse.
2. Rotate the retainer ring counter-clockwise to release the latches.
3. Hold your hand under the BallPoint Mouse and turn the mouse upside down. The retainer ring and ball should fall into your hand. If they do not, shake the mouse gently or tap it against the palm of your hand.
4. Use a cotton swab or tissue dampened in rubbing alcohol (isopropyl alcohol) to wipe the ball and retainer ring. Also wipe the inside of the ball socket, the rollers and the edges of the socket.
5. Replace the ball in its socket and reset the retainer ring, turning it clockwise.
6. Reattach the BallPoint Mouse to the computer.

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* Note: This is a preventative maintenance tip, not a
* warranty reimbursable action. If a mouse is returned
* to Toshiba for repair and only requires cleaning, it
* will be considered a No Fault Found.

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For Further Information:

Contact Toshiba Canada Technical Support at 1-800-663-0378