

## **Downgrading From Preinstalled WindowsNT 4.0 or Windows 98**

Windows 98 and Windows 95 are supported on all new Commercial Desktop systems, even when the system originally ships with WindowsNT 4.0 or Windows 98. If a customer prefers to use Windows 98 or Windows 95 on these new systems, the following three steps will help the customer to (1.) transfer the license to Windows 98/95 (2.) obtain necessary device drivers and (3.) reinstall the applications. This process does not void any warranties, and the customer is still eligible for IBM support on systems where they have installed the downgraded operating system.

### **(1.) Transferring the Operating System License**

The customer must fill out a “Destruction of Originally Preinstalled Microsoft and Installation of a Down level Version of Microsoft Software” letter and return a copy to IBM for file. This allows the customer to make a copy of a downlevel Windows operating system for their new Commercial Desktop system without paying any additional license fees to Microsoft. The customer can use any downlevel version (OSR) of the Windows operating system that meets their needs. This should be a version they are already using within their organization.

### **(2.) Drivers for Windows 98 and Windows 95**

The appropriate system drivers for Windows 95 and Windows 98 have been provided with every system on the *Ready-To-Configure (RTC) or Software Select CD-ROM's*. They can also be obtained from the Commercial Desktop Web site <http://www.pc.ibm.com/support> if the customer prefers. After installing the basic Windows operating system, follow the instructions below:

#### **Installation from the Ready-To-Configure and Software Select CD-ROM's.**

Device drivers can be installed directly from the *Ready-To-Configure and Software Select CD-ROM's* to the system hard drive. Alternatively, some device drivers can be created for installation by utilizing the Diskette Factory Application.

### **(3.) Applications**

Most applications provided with the Commercial Desktop system are located on the Ready-To-Configure and Software Select CD-ROM's.

The customer will be responsible for reinstalling and reconfiguring any third-party applications that may have been installed prior to downgrading the operating system.